

Please share your thoughts on your experience with us.

Please return to: Satisfaction Surveys, Thresholds, 236 Victoria Street North, Kitchener, ON N2H 5C8

1. Did you get what you needed from Thresholds Homes and Supports?

- Yes, definitely (4)
 Yes, generally (3)
 No, not really (2)
 No, not at all (1)

2. How well did we do?

- Met all of my needs! (4)
 Met most of my needs (3)
 Only a few of my needs were met (2)
 None of my needs were met (1)

3. Did you get enough help from us?

- No, not at all (1)
 No, not really (2)
 Yes, generally (3)
 Yes, definitely! (4)

4. If a friend had similar needs to yours, would you recommend our services?

- Yes, definitely (4)
 Yes, generally (3)
 No, not really (2)
 No, not at all (1)

5. Would you come back to us if you needed help again?

- No, not at all (1)
 No, not really (2)
 Yes, generally (3)
 Yes, definitely! (4)

6. What else would you like us to know to better meet your and the community's needs?

Thank you for your time and input! Please let us know if there is anything else that we can do for you.

May we use your comments (without your name) **in promotional materials?**

- No, please keep them private
 Yes, promote away!

Service Accessed

- Case Management
 Supportive Housing
 Crisis / Respite
 ACT

- Extraordinary Needs
 Other (please specify)

If you have more you'd like to say, please provide...

Name: _____

Phone number: _____